

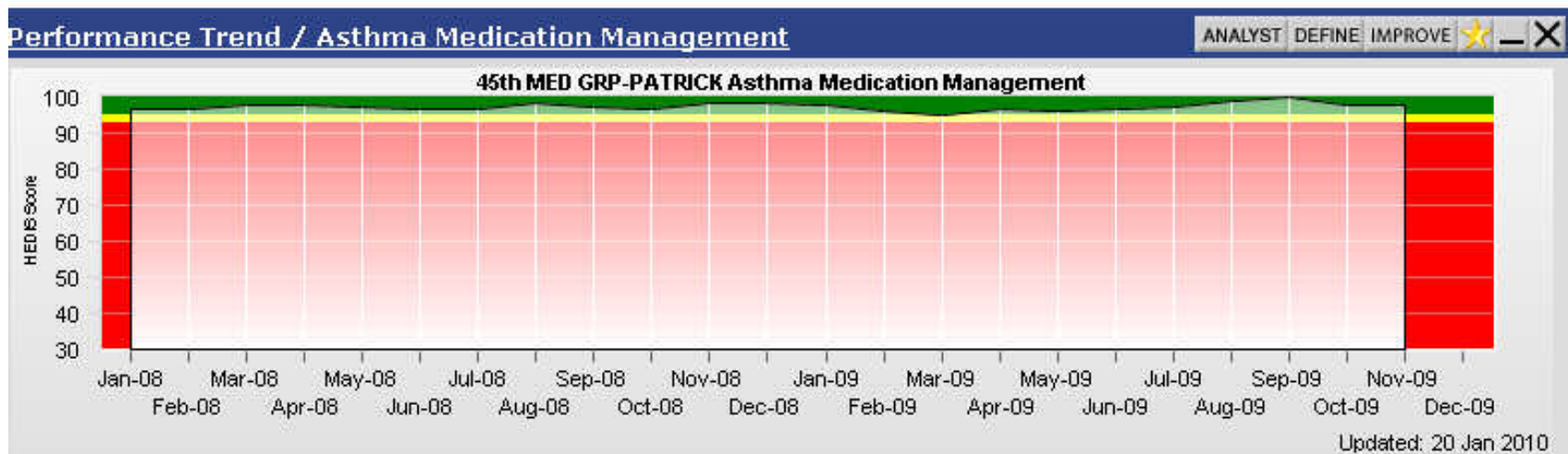
How Are We Doing?
45th Medical Group
Patrick AFB, FL

Winter 2010

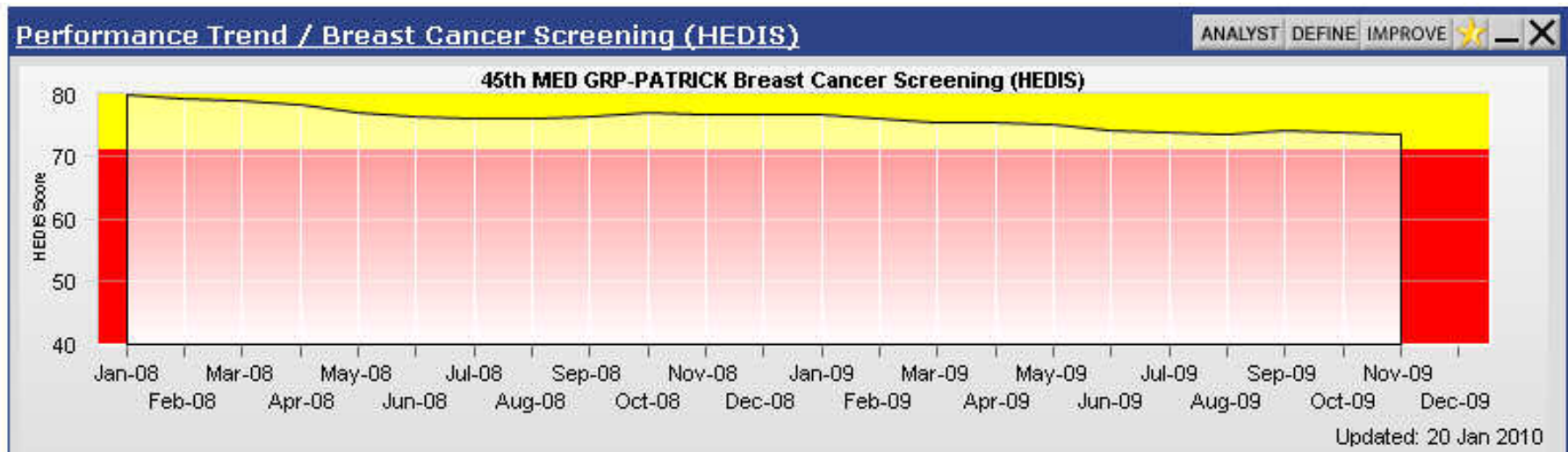
How Are We Doing?

- Measurements we use to gauge how well we are taking care of our patients.
- 2 are used
 - HEDIS Metrics are quality of care indicators of how well we take care of the prevention aspect of healthcare.
 - SDA or Service Delivery Assessment, measures how satisfied the patient is with the care we deliver at Patrick AFB.

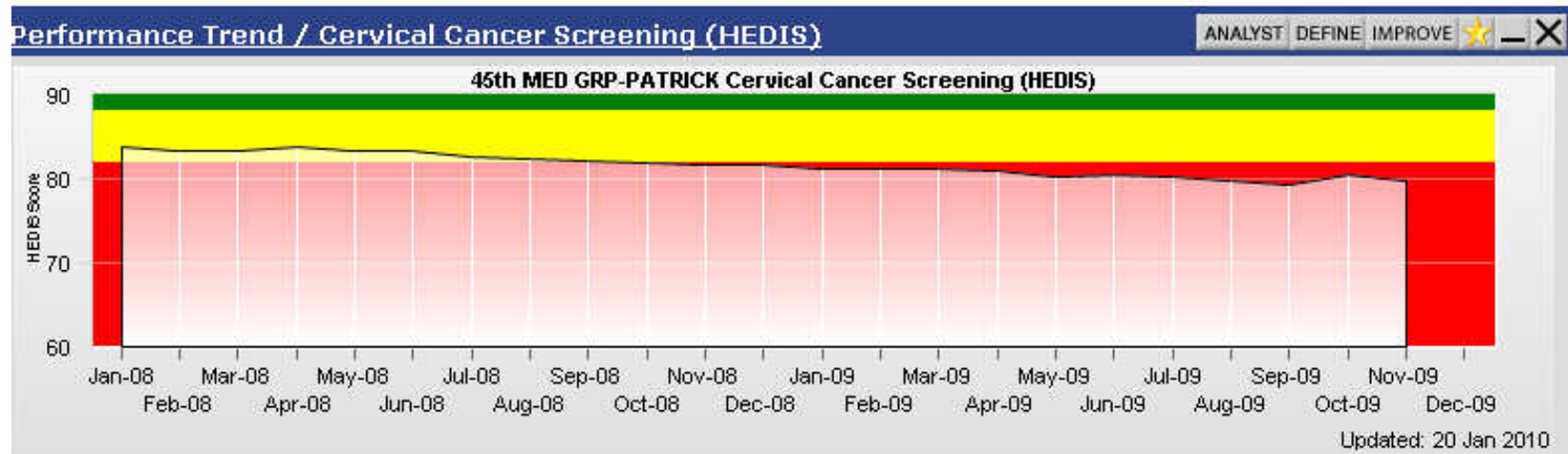
Asthma Medication Management



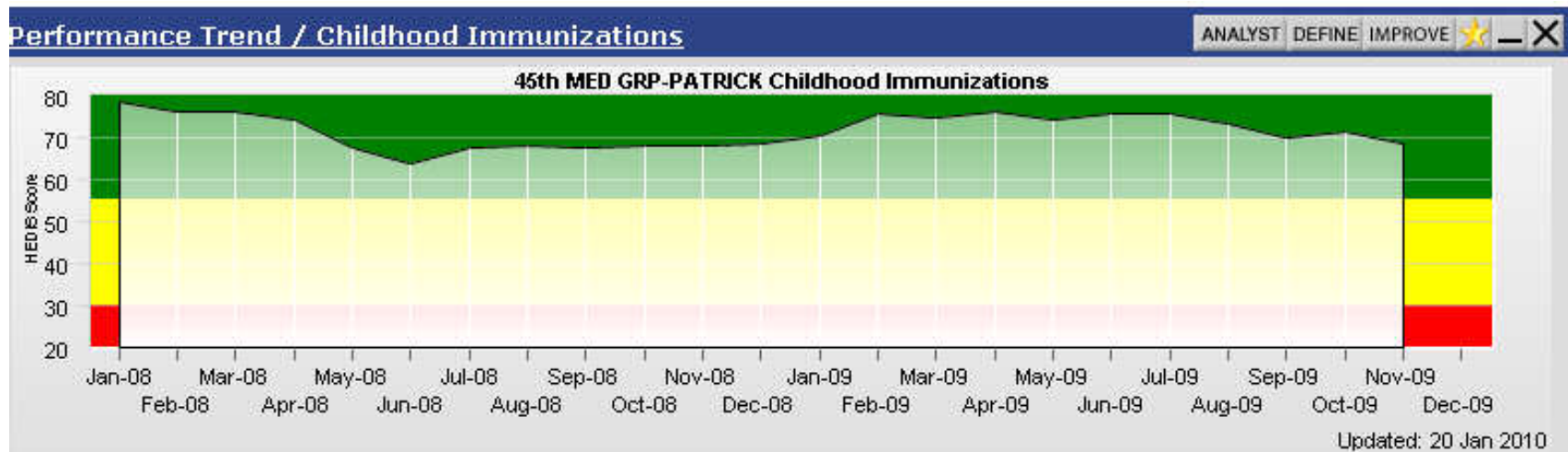
Breast Cancer Screening



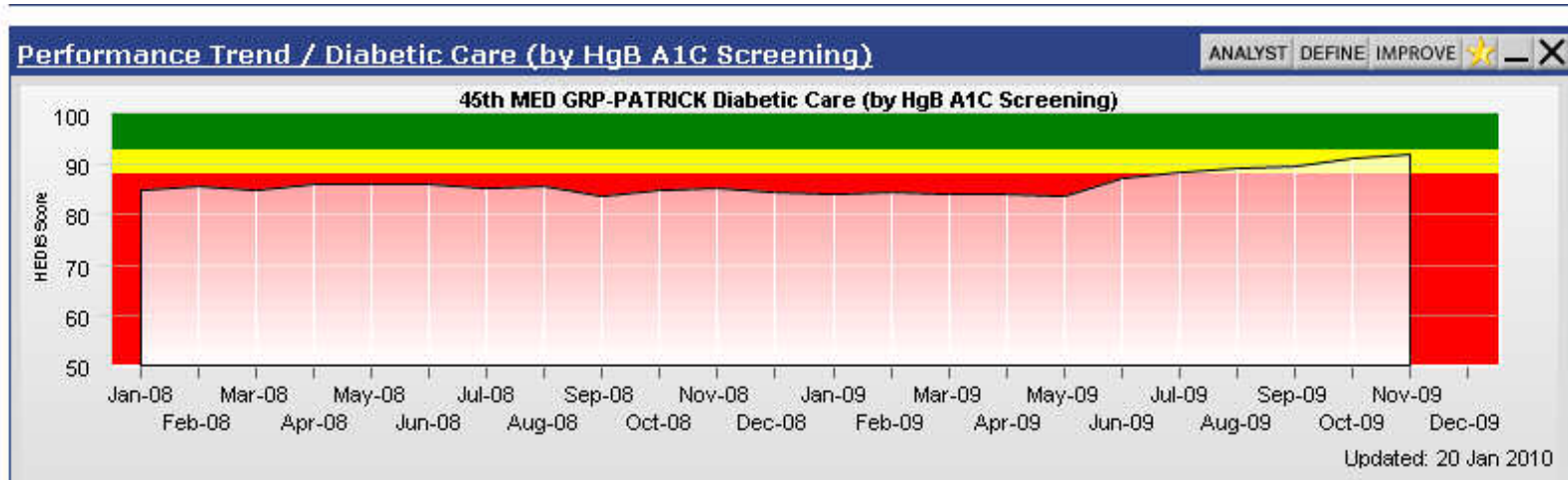
Cervical Cancer Screening



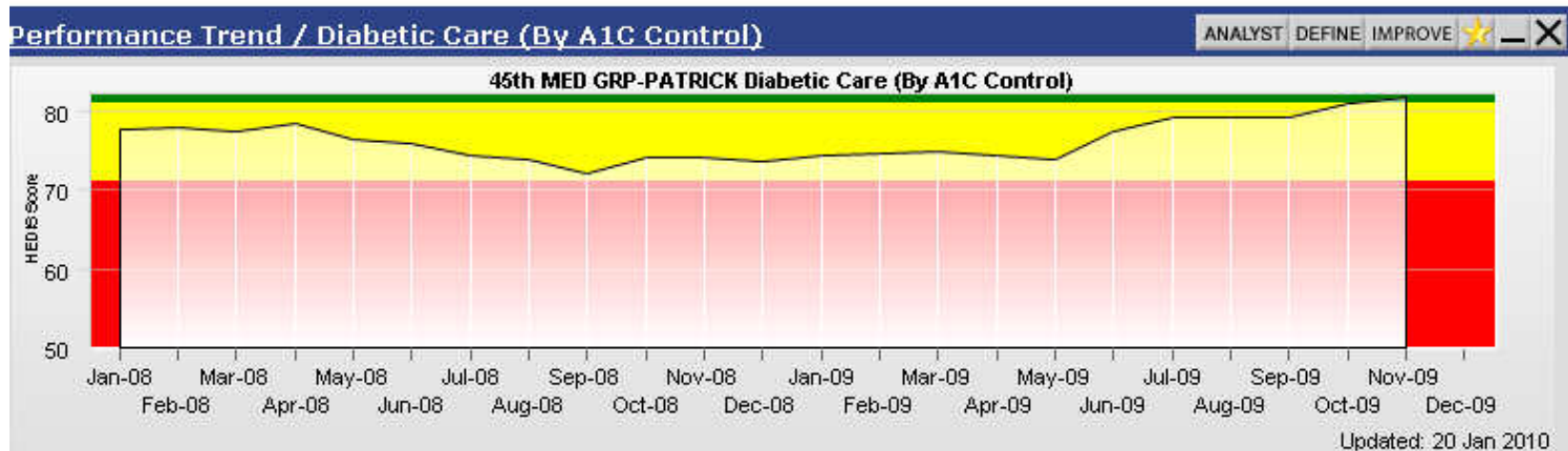
Childhood Immunizations



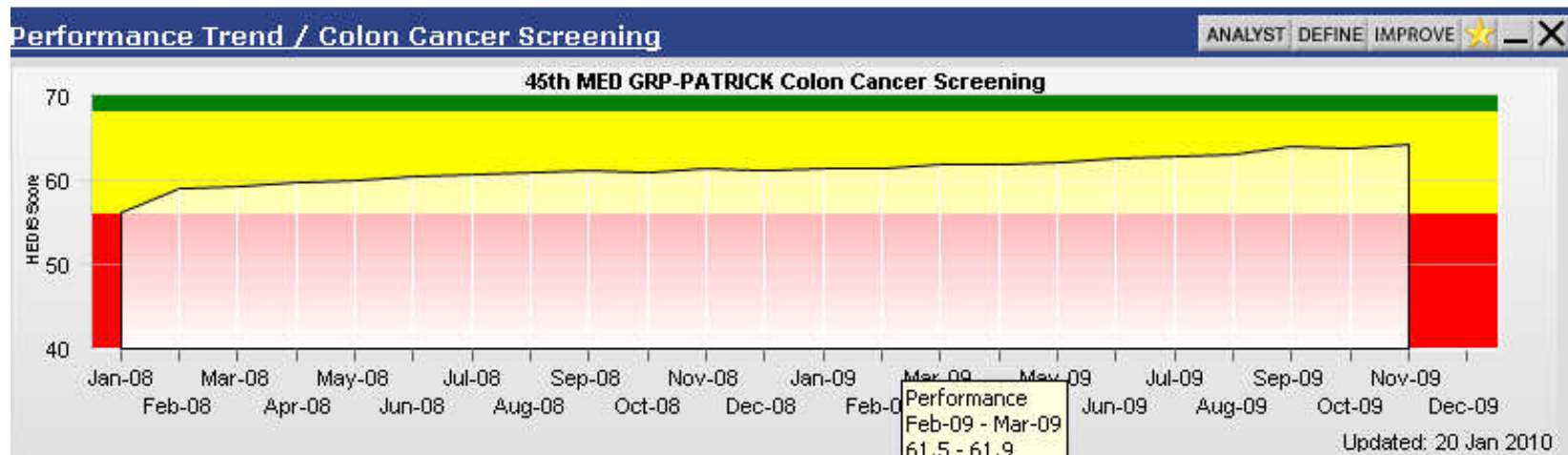
Diabetic Care



Diabetic Care



Colon Cancer Screening



Customer Satisfaction/SDA

